



SEND Information Report January 2020

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Special Educational Needs and Disabilities (SEND) – Local Offer

<http://www.hantslocaloffer.info>

Introduction

What is the SEN Information Report?

The Children and Families Act (2014) requires the Local Authority to publish information on services and provisions across education, health and social care for children and young people aged 0-25 with special education needs and/or disabilities (SEND). The purpose of the Local Offer and the School SEN Information Reports is to enable parents and carers to see what services are available to children with SEND in their area and how to access these. The information here forms our SEN Information Report.

About Inclusion Hampshire

As a specialist education provider, we help young people through small structured teaching groups, to learn and develop in a way that works for them. Everyone is different and every learner will have a different pathway to success.

Our team of Tutors, Counsellors, Therapists and Pastoral Staff build trust with learners, taking into account their needs, to achieve nationally recognised qualifications and ensure change is long term and sustainable.

We specialise in Mental Health and therapeutic support, personalised to meet individual need. Family support is also available through our pastoral team

We operate two sites, our Pre 16 provision for 11- 16 year olds is based in Chineham and our Post 16 for learners aged 16 + provision is in Hook.

Pre 16 learner numbers, as of January 2020: 30

Pre 16s with an EHCP: 10

Our Post 16 provision currently has 15 learners, all with EHCPs.

Objectives

In order to meet the needs of learners with SEND, Inclusion Hampshire will:

- Provide intervention at a suitable level when a learner is identified as having SEND.
- Use a variety of teaching styles, and cater for different learning styles to allow learners with SEND to access our curriculum.
- Use resources effectively to support learners with SEND.
- Assess and keep records of the progress of learners with SEND.

- Work with outside agencies who provide specialist support and teaching for learners with SEND.
- Inform and involve the parents/carers of learners with SEND so that we can work together to support them.
- Encourage active involvement by the learner themselves in meeting their needs.
- Provide ongoing training for all staff working with learners with SEND.

Access to the curriculum

Inclusion Hampshire Curriculum includes:

- Functional Skills Maths Level 1 & Level 2
- Functional Skills English Level 1 & Level 2
- Functional Skills ICT Level 1
- Preparation for GCSE Maths (foundation)
- Preparation for GCSE English Language
- OCR Life and Living Skills
- World of Work
- Enrichment— one to one and small group music sessions, art, sports, cooking
- Counselling: 1 hour appointment each week, completely confidential, BACP qualified Counsellor, Young person centred
- Music Technology: 1:1 sessions exploring interests, developing skills and Music production

The SEN provision is based upon the Inclusion statement in the National Curriculum 2000 document of:

- Setting suitable learning targets
- Responding to young people's diverse learning needs
- Overcoming potential barriers to learning.

Lead for SEND

Inclusion Hampshire employs a Lead for SEND who as a minimum holds the qualification: Level 4 Special Educational Needs Advanced Diploma.

The Lead for SEND supports all teaching and support staff to carry out an ongoing process of assessment, planning and review that recognises each young person's strengths as well as areas for improvement.

The Lead for SEND is responsible for consulting with referring schools, SENCO's and other professionals (as identified on EHCP) young people and their parents/carers to make decisions and assessments about progress and areas of need.

Access Arrangements

Strategies which are used to enable access to our curriculum and programmes of learning are:

- Differentiation of the curriculum to match tasks to ability.
- Use of a range of teaching styles which recognise the individual learning styles of the learners in the session.
- Use of support staff to provide additional support within sessions.
- Small group and 1:1 teaching
- Alternative means of accessing the curriculum through ICT, and support staff such as reader/ scribe
- Use of positive behaviour modification strategies within the classroom and as part of the Learner Code of Conduct
- Social skills and social communication small group sessions.
- Access to Enrichment activities
- Access to the mentors
- In-house training for all staff on the needs of young people with SEND
- Supporting the arrangement of assessment for exam access

Identifying Need.

Inclusion Hampshire operates a detailed referral process that includes input from schools, professionals, parents and families and the learners. This ensures we have as much information as possible. Initial assessments by Inclusion Hampshire and introductory Listening Post appointments further contributes to the background and information gathering process in order for support needs and strategies and an individual learning plan to be set for all learners individually. On-going evaluation and reporting by all staff monitors progress. All learner's progress is monitored and evaluated, both academic and behavioural and emotional through session evaluations, case reviews and behaviour data scales.

Early intervention includes:

- sharing learner progress with referring school and collaborating on progression and any interventions
- attending multi disciplinary meetings for learners
- consulting in boards such as Early Help Hubs
- working with Hampshire SEN to support learners with EHCPs

We evaluate this through individual session evaluations recording learning objectives and outcomes, progress against this, strengths and areas for development. This feeds into the individual support needs and strategies plans and ILPs. These are reviewed at half termly academic progress tracking, SEMH data and also termly at case review. Annual reviews are held for all learners with EHCPs and reviews with parents, schools and learners are held at least once a year.

Inclusion Hampshire staff work together with learners and parents to recognise additional support that a learner may require in order to enable him/her to access the curriculum. High quality teaching, differentiated for individuals is the first step in responding to learners who have or may have SEN. The differentiation tasks may be through alternative tasks, differentiated texts or by outcome. Together staff plan and assess the impact of support and intervention strategies that promote and develop mental health and wellbeing are embedded in the curriculum and designed to meet the needs of the pupils specific to their social and emotional needs and developmental age.

Learner Support Service: Any member of staff, parent or learner can request additional learner support and ask to talk to a member of the Pastoral team. We can then implement varied interventions such as specialised programmes of activities, support for parents/carers, reward schemes and an amended curriculum.

Inclusion Hampshire also has clear strategies on how to support the mental health and wellbeing of learners with special educational needs, disabilities, disadvantaged and vulnerable children.

Inclusion Hampshire responses and strategies:

- A committed team that sets a culture within the organisation that values all learners; allows them to feel a sense of belonging; and makes it possible to talk about problems in a non-stigmatising way;
- An ethos of setting high expectations of attainment for all learners with consistently applied support. This includes clear policies on behaviour and bullying that set out the responsibilities of everyone in the organisation and the range of acceptable and unacceptable behaviour for learners. These are available and understood clearly by all, and consistently applied by staff
- Working with parents and carers as well as with the learners themselves, ensuring their opinions and wishes are taken into account and that they are kept fully informed so they can participate in decisions taken about them;

Strategies and follow up:

Each learner has an individualised support needs and strategies plan.

Information on needs are taken from EHCP, referral paperwork, professionals, CAMHS YOT, parents and the learner themselves. We always make sure to ask the learner themselves what works for them and what doesn't. All staff are encouraged to add to the strategies plan periodically, especially if they have something that has worked or have identified something that upsets or triggers the young person.

These are overseen by SLT and reviewed weekly by Lead for Learner Welfare.

Further Intervention

Inclusion Hampshire recognises that there is a wide range of SEND amongst our learners and aims to match the level of intervention to each learner's needs. We have adopted the "graduated" approach set out in the 2014 SEN Code of Practice, where the level of intervention increases whenever adequate progress is not being made.

The "triggers" for further intervention are one or more of the following:

Ongoing teacher and support staff observation by Lead for SEND and assessment within the sessions, and/or attainment and baseline data from referring schools showing one or more of the following:

- Learners new to the programmes, records from the previous school indicating that additional intervention has been in place.
- The learner is working at a level below the national expectation for that year group
- The attainment gap between the learner and his/her peers is getting wider.
- A previous rate of progress is not being maintained.
- Little progress is being made even when teaching approaches and resources have targeted a young person's identified area of weakness.
- Low scores in diagnostic testing
- Emotional or behavioural difficulties persisting in spite of the use of the programmes' behaviour management practice.
- Self-help skills, social and personal skills inappropriate to learners chronological age.
- Diagnosis of a previously unidentified medical condition, communication problem or sensory impairment
- Looked After Children, in liaison with Children's Services
- Parental concerns regarding academic progress, behaviour, social adjustment and/or communication skills.
- Other adults concerns

The Graduated Response

If a member of teaching staff is concerned about some aspect of a learners progress, behaviour or wellbeing he/she will decide what action to take within the normal session routine.

‘High quality teaching that is differentiated and personalised will meet the individual needs of the majority of children and young people. Some children and young people need educational provision that is additional to or different from this. This is special educational provision under Section 21 of the Children and Families Act 2014. Schools and colleges must use their best endeavours to ensure that such provision is made for those who need it. Special educational provision is underpinned by high quality teaching and is compromised by anything less. (Code of Practice,p.25;1.24)

If the learner is having learning difficulties in one or more areas, the teaching staff will adapt resources or change the teaching method being used, to suit that learner. If a learner is having behavioural problems, staff will record the frequency and severity of the incidents on the session evaluations and, if possible, adapt the learning environment to help the individual overcome the problems. When a member of staff is concerned about a young person’s physical or mental well-being, he/she will share the concerns with the Lead for SEND and the Manager who has responsibilities for pastoral, medical and child-care issues. Whatever the nature of the concern, staff will communicate with the parents or carers of the young person to discuss the concerns and to ask for their support in resolving the problem. The learner may be put on SEND support.

SEND Support

Area of Need	Wave 1 – whole centre approach	Wave 2 – additional interventions	Wave 3 – SEND
Cognition and Learning	<p>A nurturing environment with opportunities for small group experiences in a safe and secure space for learners. Assessment of learners strengths and weaknesses, access to assessment for learning records, a range of diagnostic tests, observational checklists, identifying preferred learning styles. Differentiated curriculum planning, activities, delivery including teaching styles which reflect preferred method of learning. Flexibility in timetabling and session planning to allow extra take-up time for responses to questions or contributions to group</p>	<p>Lead for SEND distributes information about the learner to relevant staff. Regular planning of specifically differentiated work to ensure effective inclusion in the all areas of the curriculum. Catch up programmes – Literacy and numeracy Individualised timetable In-class support in targeted subject areas. Alternative forms of recording which enable learners to demonstrate knowledge without the requirement for extended written work. Activities and support to help with developing sequencing and</p>	<p>Lead for SEND distributes information about the learner to relevant staff. Further analysis of learners strengths and weaknesses in literacy and numeracy, receptive language, with advice/support from specialist support services. Updated individual education plan prepared to include guidance/advice/intervention from support services. Intense literacy/ numeracy support. Exam concessions.</p>

	<p>discussion & extra time for activities. Increased visual aids and modelling. Visual timetables. Use of writing frames. Access to ICT. Using practical activities and experiential learning, including work with concrete/visual materials and objects of reference to establish concepts and skills. Opportunities for learners to transfer/generalise their learning in different contexts. Tracking individual progress. Opportunities for revision and over learning.</p>	<p>organisational skills. Tutor/mentor support for organisational skills. Strategies and support materials to help compensate for weak memory skills.</p>	<p>Alternative accreditation/ vocational courses e.g Certificate of Achievement.</p>
<p>Communication and Interaction</p>	<p>Differentiated curriculum planning, activities, delivery and outcome e.g. simplified language, Key words. Strategies to develop and extend listening and attention. Increased visual aids / modelling etc. Visual timetables. Structured session routines and behaviour expectations. Access to grouping that enables learners to work with peers who will provide good role models for language and communication skills. Reducing background noise when talking to the group as a whole.</p>	<p>Positioning of the learner and adults in class considered. In class support with focus on supporting speech and language. Simplified language reinforced by visual resources to compensate for mild to moderate language delay, where this is part of a general pattern of difficulties. Giving extra take-up time for speaking and listening activities. Avoiding pressuring learners to respond quickly. Creating a quiet, distraction free space for small group activities. Signs around the setting/school should include symbols/visuals in addition to text. Using practical activities and experiential learning,</p>	<p>Speech and Language support / advice Advice from EP and other professionals. Focussed work to ensure vocabulary development in specific subject areas. In Key Stage 4 – small group teaching for Award Courses/Alternative Curriculum through Entry Level Course, alternative accreditation, work related learning and college opportunities, programmes to develop life skills. Support for the provision and use of specialist ICT for access and communication. Recognition of the potential stress, anxiety, confusion and unhappiness (SLCN) can</p>

		<p>including adults modelling learning and the provision of real objects. Careful consideration of the complexity of pictures used to support learning. Provision of Communication Skills sessions.</p>	<p>cause and positive action to support the learner. Recognition that stress and anxiety may be expressed through unusual behaviour and understanding of the reasons for such behaviour. Specific teaching of appropriate strategies to address personal stress and anxiety. Positive pastoral support to address low self-esteem. (mentoring/counselling) The use of rewards and positive recognition. The provision of a dedicated space or particular activity for the young person for difficult times. Providing opportunities for small group work within the classroom or on a withdrawal basis to address speech, language and communication needs.</p>
<p>Emotional, Behavioural and Social</p>	<p>Centre has clear policies for promoting positive behaviour which are based upon positive reinforcement and are applied consistently by all staff. There is a strong lead by members of the leadership team and senior managers who are closely involved in the promotion of positive behaviour and attendance and provide close support to all staff. Centre has a well-developed programme for PSHE which</p>	<p>In class support for supporting behaviour targets. Staff recognition of the stress and unhappiness that learning needs can cause. Access to Listening Post support. Flexible grouping arrangements or additional support in the classroom to promote progress in SEBD. Teaching of appropriate behaviour and</p>	<p>Inclusion Hampshire engages in significant training relating to the needs of learners with SEBD. Further analysis of learners strengths and weaknesses in social, emotional and behavioural development, with advice/support from specialist support services. Staff know how to modify and</p>

	addresses social and living skills and emotional literacy. Clear classroom routines supported by visual cues. Healthy living education. Access to mentor. Life and Living skills curriculum. Access to SRE and Get it On support.	expectations in group sizes to allow the development of social interaction skills. Additional support for unstructured periods. Time limited targeted intervention groups to address individual priority needs (e.g. anger management, conflict resolution, friendship skills, getting on with certain people). Specific teaching of social skills. Specific teaching of how to keep safe.	differentiate the Centre policy for promoting positive behaviour and attendance to take account of the individual needs of young people with SENs in the area of SEBD. Specialised Individual Listening Post appointments. Individual support in sessions. Individual reward systems and sanctions. Advice from EP and other professionals.
Sensory and Physical	Physical activities planned into continuous provision & adult led. Develop wide range of vocabulary to describe senses and explain things. Encourage to explore a wide range of sensory activities including sports, music, art and textiles, cooking. Flexible teaching arrangements. Medical support /advice.	Staff aware of implications of impairments. Keyboard skills training. Additional activities designed to develop fine and gross motor skills where these are part of a general pattern of difficulties. In class support for supporting access, safety. Differentiated resources eg whiteboard, laptop, enlarged prints on handouts and worksheets. Resources to support concentration e.g. timers, notebooks for doodling.	Advice and support from: Occupational Therapy Service, School nurse and Physiotherapy Service. Individual support in class. Disabled toilet.

Monitoring:

Wave 1 provision monitored through:

- Observations
- Work marked and feedback provided each session.
- Each session recorded against targets.
- Half termly English and Maths assessments.
- Termly learner tracking and case reviews with management and support staff.
- Termly reviews with learner, referring school and parents.

- Targets updated as needed.

Wave 2 provision monitored through:

- Observations
- Work marked and feedback provided each session.
- Each session recorded against targets.
- Half termly English and Maths assessments.
- Termly pupil tracking and Case reviews with management and support staff.
- Targets and Behaviour plans updated as needed

Wave 3 provision monitored through:

- Evaluation of learner progress within specified interventions reflected on the termly monitoring forms & individual support documents.
- Work marked and feedback provided each session.
- Each session recorded against targets.
- Half termly English and Maths assessments.
- Termly pupil tracking and Case reviews with management and support staff.
- Targets, support plans and Behaviour plans updated as needed.
- External agency evaluations of pupils progress.
- Annual review and targets set on EHCP

Request for EHCP

If the young person continues not to make progress, Inclusion Hampshire will request that the learners School, via the Headteacher and SENCO, makes a request the Local Education Authority to undertake a statutory assessment of the young person's SEN.

If the LEA agrees, information will be collected from all the people who have been involved with the learner. From this the LEA Special Needs Officer will decide if the learner requires an EHC Plan to meet their needs.

The Statement of SEN

An EHC Plan is a legally binding document which sets out the provision the learner must receive to meet his/her SEN. The LEA provides the referring school with additional funds to cover the costs of this provision. This is used for LSA support and/or specialist teaching and equipment. ILPs are used to set targets each term as before. Each year the school must hold an Annual Review with the parents and all the outside agencies involved with the learner to assess the learners progress. A representative from the LEA may attend these reviews.

Some young people may already have a statement when they start at Inclusion Hampshire. The same procedures of making provision, and target setting and reviewing are put into place as soon as the young person starts APEX programme or STEP programme

Involvement of External Agencies

For those young people with EHCP funding the involvement of outside agencies is specified on the EHC Plan. These may include:

- Specialist teacher in the identified area of need.
- Medical service such as a Speech Therapist, Physiotherapist or Occupational Therapist.
- Educational Psychologist.

Children without additional funding may also receive input from:

- Educational Psychology Service.
- Specialist teacher for sensory impairment, for communication disorders or for physical disabilities.
- Medical services, including CAMHS.
- Social Services, especially for Looked After children.
- Traveller Service Liaison within the school or EMTAS.

Inclusion Hampshire Lead for SEND shares information about learners with SEN with

- Teaching and support staff
- Inclusion Hampshire Management Team
- The member of staff responsible for safeguarding (DSL)
- Staff responsible for Alternative Education at referring school
- Referring school SENCO

Listening to learners

Inclusion Hampshire ensures that learners are listened to. All staff are trained in Listening Skills and there is an emphasis in our work of ensuring they feel heard. Daily session evaluations allow information and updates to be shared with all team. All individual progress is reviewed each half term by SMT and full team case reviews held termly. We invite referring schools and parents in for regular reviews, as well as other professionals involved with the young person. Before each meeting staff work with the learners to express and record their views, with the offer to advocate in meetings. We are passionate about a learner-led environment in which the young person feels empowered to make decisions about their education and well being. This fosters a sense of responsibility and maturity and leads to further progress.

Each Inclusion Hampshire sites makes use of small, quiet and calm rooms where staff can take individual learners and small groups to get ready for the day, talk about concerns and worries or to calm down if something has upset or angered them. Staff are trained to give this priority alongside formal learning High staff and management ratios mean this time and space is always available.

Staff respond to challenging' behaviour, both responding actively with clear consequences and also understanding its deeper roots, taking opportunities to model and teach positive alternatives. Due the nature of our learners, challenging behaviour is prevalent. Staff have a strong understanding of our behaviour management and techniques, underpinned by our ethos of looking beyond the behavior and working with the learner to identify the cause and issues. We are passionate about a fresh start each day despite whatever might have occurred learners are greeted with a warm greeting and made to feel valued and welcome. This does not mean we ignore negative behaviour but means we can work with the learners when calm to unpick what has happened and work on alternative strategies.

We also put a focus on sharing knowledge of challenging behaviour and experiences to help staff feel supported.

School Policies

Inclusion Hampshire has a detailed and robust SEN Policy which is reviewed annually. We also follow the guidance from Hampshire County Council in accordance with the Children and Families Act.

Please see our website for our policies.

Staffing

All teaching and associate staff have been trained and have a broad understanding of SEND and mental health issues, and in promoting wellbeing in pupils appropriate to the age of the children in the school.

All staff CPD is underpinned by evidence and expertise, aligned to DfE CPD standards.

Inclusion Hampshire ensures:

- Professional development has a focus on improving and evaluating pupil outcomes.
- Professional development is underpinned by robust evidence and expertise.
- Professional development includes collaboration and expert challenge.
- Professional development programmes are sustained over time.
- Professional development is prioritised by school leadership.

All staff are encouraged to continue their CPD through training, courses, online courses and through research.

Safeguarding training is part of Induction process and is updated annually for all staff as a minimum.

NQTs and all new staff complete an induction programme which ensures they have the understanding and skills expected of all staff in the school with regards to SEND and mental health.

Training is given to all new teaching and support staff at the start of the autumn term regarding the needs of students with an EHCP or SEND needs

The Lead for SEND passes on relevant information regularly and provides relevant training to staff when required.

Involving Parents

The school ensures a non-judgemental, warm and welcoming environment exists for parents/carers.

The work we do to raise learner aspirations and demonstrate that qualifications can be achieved to improve life chances needs to be supported at home.

We work to:

- Improve parent/carers perception, experience and belief in education and the specialist expertise of Inclusion Hampshire.
- Encourage and nurture a relationship of honesty and transparency between parents/carers and professionals where issues can be discussed and addressed without blame or escalation. Reduce defensive behaviour and become solution focused.
- Reframe negative past experiences with professionals.
- Re-build trust with professionals.
- Offer support and interventions to address parent/carer mental health issues and child parent/carer relationships that may be breaking down.
- Improve understanding of post 16 transition opportunities and process.
- Improve the emotional wellbeing of parents/carers and learners.
- Reduce stress and the escalation of primary mental health issues.
- Increase motivation, aspirations of learners and parents, leading to achievement of maths and english qualifications and successful learner transition back to mainstream school or post 16 pathway.
- Empower parents/ carers with a fresh outlook and ability to make positive choices that are sustainable for them and their children - through inclusive accessible learning opportunities, mental health support, and development of skills and resilience.
- Formation of trust based relationships between parents/carers and professionals resulting in better outcomes for their children.

Inclusion Hampshire is committed to continuously improving parental communication. We believe in open communication. As well as telling the learners from the start that they can speak to us and let us know how they are feeling, we say the same to parents. We find the best way to communicate with each parent. This is done in a variety of ways - letters, phone calls, emails, inviting in for reviews, support groups and courses. Preferred methods are recorded on Individual learner Support and strategies plans. Parents are kept up to date on interventions by phone or email and this is all recorded on communication log. We ensure we ask for feedback from parents on the impact of interventions

Parents of students with an EHCP are invited to Annual review meetings. Prior to this they are contacted by Head of Provision where they have the opportunity to discuss the impact and

quality of the support and interventions before planning next steps at the Annual Review.

Transition

Young people are involved in the strategies, delivery, evaluation and transition from their provision at Inclusion Hampshire.

'Transition' can refer to:

- Reintegration back into mainstream school or PRU full time
- Reintegration on to a mixed timetable at Inclusion Hampshire and another provision (e.g. mainstream, PRU, college, home tutoring or work experience)
- Transition at the end of Year 11 on to college, traineeship, apprenticeship or alternative Post 16 education provider

Transition support is developmentally appropriate, taking into account the young person's:

- Maturity
- Cognitive abilities
- Psychological status
- Needs in respect to long term conditions
- Social and personal circumstances
- Caring responsibilities
- Communication needs

Transition planning is strength - based and focuses on what is positive and possible for the young person rather than on a predetermined set of transition options.

The transition plan also identifies the support available to the young person.

Inclusion Hampshire uses a learner centered approach to ensure that transition support:

- Treats the young person as an equal partner in the process and takes full account of their views and needs
- Involves the young person and their family or carers, referring schools, education professionals and other professionals involved as appropriate through regular reviews and feedback.
- Supports the young person to make decisions and builds their confidence
- Fully involves the young person in terms of the way it is planned, implemented and reviewed

Transition planning

Timing and reviews:

Inclusion Hampshire holds regular internal meetings to review provision and measure progress towards transition. Formal review meetings take place to share outcomes with all those involved in supporting the young person and make plans for any transitions.

Review meetings

- Involve all practitioners and professionals providing support to the young person
- Involve the young person and parents/ carers
- Inform a transition plan that is linked to other plans the young person has in respect of their care and support
- Help the young person identify a named member of staff to support their plan

Named member of staff:

- Will oversee, coordinate or deliver transition support, depending on the nature of their role
- Be the link between the young person and other professionals involved in their education
- Arrange appointments and meetings where needed as part of transition
- Help young people navigate services
- Ensure that young people who are also carers can access support
- Act as a representative for the young person, if needed, at meetings and provide support or act as an advocate for them.
- Direct the young person to other sources of support and advice
- Think about ways to help the young person to get to appointments if needed
- Provide advice and information

Involving young people:

Inclusion Hampshire offers young people support and help to become involved in their transition planning.

This may be through:

- Coaching and mentoring
- Advocacy
- Use of technology and alternative ways of presenting and recording views
- Helping young people to develop their confidence and give them a chance to raise any concerns and queries, separately from parents/ carers if necessary

Support before the transfer takes place:

Inclusion Hampshire should ensure that there is a contingency plan in place

A contingency plan should also be in place to ensure consistent transition should named worker leave or be unavailable

Support for young person to visit places they may move on to so they can see what they are like and make informed choices

Ensure data from EHCPs, exam access arrangements and any other diagnostic and progress tracking data is used to inform transition planning.

Students with very specific needs, the vulnerable and those with an EHCP are offered additional opportunities to visit and meet members of the team prior to starting.

In Year 11 we work closely with learners, parents and colleges in order to assist with selecting the correct provision and courses and give them support in visiting their choice of college and applying.

Contact and Complaints.

In the event that a parent wishes to make a complaint about matters linked to the provision for learners with SEND, then these should be addressed to the Senior Management Team, Matthew Atkinson, Marie Greenhalgh and Jane Gardner. More serious matters can, of course, be referred to our CEO, Cheryl Edwards.

Further information about complaints can be found in our Complaints Policy and Procedure found on our website.

